

PLANAR

GovCare™ Program

From federal agencies to state and local governments, public sector agencies and organizations are increasingly turning to digital display solutions from Planar to support critical operations, enhance communication and better serve their communities.

Whether it's enabling real-time decision-making in control rooms, delivering clear public information or modernizing facilities, Planar's leading-edge video walls, large format displays and desktop monitors provide the reliability, clarity and performance government environments demand.

The Planar® GovCare™ Program is specifically designed to address the unique requirements of government agencies, offering benefits that protect long-term investments, simplify procurement and ensure display systems remain secure, reliable and operational for years to come.

Program Benefits



Dedicated & Experienced US Government Team

Planar GovCare Program customers are supported by a specialized team of experienced professionals with deep expertise in U.S. federal, state and local government environments. With a proven track record supporting mission-critical applications, this team understands the unique requirements of public sector agencies—from procurement processes and compliance considerations to operational performance. By aligning the right display solutions to each agency's objectives, Planar ensures faster decision-making, reduced risk and successful project outcomes.



- ✓ Dedicated US Government Team
- ✓ Government Pricing Advantage
- ✓ Pre-Deployment Technical Support
- ✓ Priority Support Hotline
- ✓ Planar Academy Training Access
- ✓ Extended Warranty Protection



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Government Pricing Advantage

Budget accountability is critical across public sector organizations. The Planar GovCare Program helps agencies maximize funding with preferred government pricing and contract-aligned purchasing options, making it easier to deploy high-performance display solutions while staying within budget constraints.



Extended Warranty Protection

Planar GovCare Program members may be eligible to receive extended product warranty coverage of up to five years on qualified purchases, providing additional protection for mission-critical display deployments. By extending standard warranties up to five years, agencies gain greater confidence in the long-term reliability and performance of their display systems while reducing risk and unexpected maintenance costs over the life of deployment.



Priority Support for Operational Continuity

Planar display solutions are trusted in demanding, mission-critical environments where uptime is essential. With the Planar GovCare Program, agencies receive priority access to U.S.-based technical support resources, including exclusive access to a dedicated technical support hotline. This direct line ensures faster response times, streamlined issue resolution and a higher level of personalized service. By providing elevated, always-ready support, Planar reinforces its commitment to government customers—helping maintain operational continuity, minimize downtime and keep critical systems running when it matters most.



Technical Design & Planning Assistance

Before procurement, Planar GovCare Program customers gain direct access to Planar's technical experts with deep experience in government applications. Beyond high-level guidance, the team delivers a comprehensive pre-sales support package tailored to each project—including detailed projection-specific drawings, technical specifications and complete bills of materials (BOM). From control rooms and command centers to public-facing environments, our team helps agencies identify the right solutions and design display systems optimized for performance, scalability and mission success.



Training & Enablement through Planar Academy

Planar GovCare Program members receive complimentary access to Planar Academy, featuring specialized training designed for government applications. From system operation and maintenance to application-specific best practices, Planar equips agency teams with the knowledge to maximize performance and extend the lifespan of their display systems. Training is available through online (self-paced), virtual (instructor-led) or onsite formats, providing flexible options to meet agency needs. For Planar GovCare Program customers, onsite training is available as a premium offering, bringing Planar experts directly to agency locations for a highly tailored, hands-on experience. This comprehensive approach ensures teams are fully prepared to manage and optimize their display environments with confidence.



Join the Planar GovCare Program

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Program Eligibility, Terms & Conditions

Participation in the Planar® GovCare™ Program requires completion and approval of the GovCare Program registration. Program registration is required in order to receive any GovCare Program benefits.

Planar reserves the right to change, modify or discontinue this program at any time. No other discounts or promotions apply and GovCare benefits cannot be combined with any other discount or promotion unless otherwise approved by Planar.